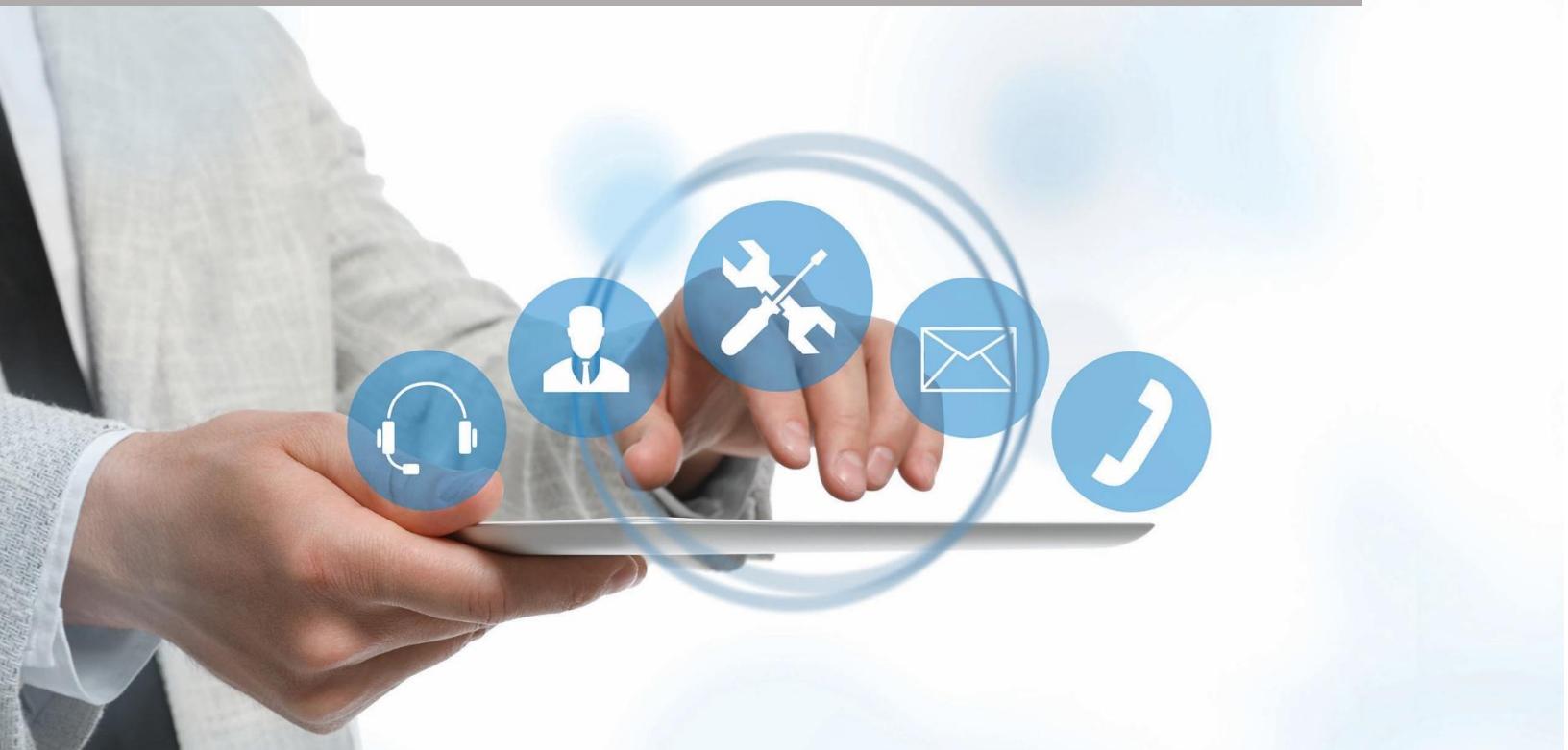


## SERVICE & SOLUTIONS



### ✓ ON-DEMAND ONLINE SUPPORT SERVICES

- SMART Automation & Controls Troubleshooting via our online VPN Service.
- Technical Consultation and Troubleshooting Support via Teams calls, e-mails.
- Multicamera FAT (*Factory Acceptance Testing*) via Teams.

### ✓ SPARE PARTS & ANCILLARY EQUIPMENT SUPPORT

### ✓ EQUIPMENT INSTALLATION / COMMISSIONING / START-UP

### ✓ TRAINING & COACHING

- Equipment & Processes
- Preventive Maintenance Solutions

### ✓ PRODUCT DEVELOPMENT SUPPORT

- Customer's Site Trials Assistance

# Technophar Equipment & Service

## Service & Solutions

### Technophar Equipment & Service

We have been a pioneer in the soft gel equipment manufacturing industry for over 40 years, bringing our leadership and expertise to the global stage. Through excellent service and support, our goal is to ensure customers receive the level of satisfaction they deserve at every stage of the manufacturing process, from installation, material preparation, encapsulation, drying, cleaning, and sorting to final packaging.

From a single standalone unit to a more complex production line, our experts are here to assist you in determining the proper hardware for your requirements. Whether it's for short- or long-term goals or more complex design challenges, our engineering team can assist with a wide variety of solutions, from product development and design to planning. Comparing equipment, pricing options, and planning your facility can be quite time-consuming and require significant time and money. Turnkey services will help guide you through operational plans and ease the burden of these associated costs. If maximizing efficiency and productivity is one of your priorities, then turnkey solutions might be the right option for you.

As a supplier, we are not only confident in the quality and workmanship of our machines, but we genuinely care about your production process, which is why we offer preventative maintenance support and training. Through our *Training & Coaching Programs and Solutions*, we want to give you the tools you need to succeed. Should day-to-day challenges arise in running a production facility, our technicians and online support services are available to assist with troubleshooting and addressing any issues.

As a global supplier, we continue to grow our business through optimism and building long-term partnerships. We welcome your feedback and look forward to working with you.

### CONTACT INFORMATION:

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**CONTACT US TODAY FOR SERVICE INQUIRIES  
OR TO REQUEST A SERVICE QUOTE**